

General data	Will be filled out by VEGA-net!
VEGA-net old customer number: _____	TAL cancel old address: <input type="checkbox"/> Yes <input type="checkbox"/> No
Router from VEGA-net: <input type="checkbox"/> Yes <input type="checkbox"/> No	Commissioning (Date): _____

Previous address	Please fill out the form legibly in block capitals!
Last name: _____	Street / Number: _____
First name: _____	ZIP / Town: _____

New address			
Last name: _____		Street / Number: _____	
First name: _____	Date of Birth: _____	ZIP / Town: _____	
E-Mail: _____	Telephone: _____	DOD-ID-no: _____	

A. Choose your package:

	Monthly cost:	Single cost:
<input type="checkbox"/> Keep current contract		Relocation fee 59,00 €
<input type="checkbox"/> VEGA-40G <small>Up to 40 Mbit/s Download, up to 10 Mbit/s Upload</small>	38,95 €	Relocation fee 59,00 €
<input type="checkbox"/> VEGA-75G <small>Up to 75 Mbit/s Download, up to 20 Mbit/s Upload</small>	49,95 €	Relocation fee 59,00 €
<input type="checkbox"/> VEGA-120G <small>Up to 120 Mbit/s Download, up to 50 Mbit/s Upload</small>	54,95 €	Relocation fee 59,00 €
<input type="checkbox"/> VEGA-250G <small>Up to 250 Mbit/s Download, up to 50 Mbit/s Upload</small>	64,95 €	Relocation fee 59,00 €
<input type="checkbox"/> VEGA-500G <small>Up to 500 Mbit/s Download, up to 50 Mbit/s Upload</small>	74,95 €	Relocation fee 59,00 €
<input type="checkbox"/> VEGA-1000G <small>Up to 1000 Mbit/s Download, up to 100 Mbit/s Upload</small>	79,95 €	Relocation fee 59,00 €
<input type="checkbox"/> My contract without a minimum contract term <small>(Cancellation is possible on a monthly basis at the end of the month)</small>		single costs of: 100,00 €

All prices include VAT. We don't accept VAT-forms.

Desired switching date for the connection at the new address

Date: _____

B. Extras

	Monthly cost:	Monthly cost:	
<input type="checkbox"/> Flatrate for the german conventional telephone network	4,95 €	<input type="checkbox"/> VEGA-net International flat 2, for calls to landline ²	6,95 €
<input type="checkbox"/> VEGA-mobil flatrate in all german cellphone nets	9,90 €	<input type="checkbox"/> Telephone book entry (form necessary)	0,00 €
<input type="checkbox"/> VEGA-net International flat 1, for calls to landline ¹	3,95 €		

D. Bill (Monthly)

Online bill 0,00 € Bill in paper form 2,00 €

Confidential data and the information of the montly bill can be sent to this E-Mail address: _____

C. Itemized list of calls (Monthly)

Itemized list of calls online 0,00 €

Itemized list of calls in paper form 2,00 €

Please note that you must choose to receive the invoice and the itemized bill either both online or both in paper form (max. 2 €). I affirm that all co-users belonging to the household and any future co-users will be informed about the itemized billing.

E. TV

	Single cost:	Monthly cost:
<input type="checkbox"/> waipu.tv Comfort	0,00 €	7,49 €
<input type="checkbox"/> waipu.tv Perfect Plus	0,00 €	11,99 €
<input type="checkbox"/> waipu.tv 4K Stick	49,99 €	0,00 €

A separate request form for waipu.tv is required when applying for waipu.tv (www.vega-net.de)

F. Hardware and installation service

Premium fiber optic router FRITZ!Box (monthly rent 3,95 €)

No installation service - I will install the router myself (free of cost)

Basic installation Internet + Telephone (form necessary) (Single cost 69,00 €)

Basic Installation Internet + Telephone includes the connection of the router to the existing wiring network, during the VEGA-net business hours. Details are provided in the performance description at www.vega-net.de/downloads. Installation services for customer-specific routers are not offered.

H. Total Cost

Total cost monthly: _____ € Total cost single payment: _____ €

G. Fiber Connector type and fiber cable length (please choose)

Connection of the router via fiber optic cable directly to the house transfer point in the basement / utility room or

Connection of the router via fiber optic cable via an existing fiber optic junction box (e.g. homeway junction box)

The existing cable can be used

Length of the fiber optic cable:

2 meters for 9,90 € 5 meters for 10,95 € 10 meters for 14,90 €

own cable available (note fiber optic plug)

As standard, the fiber optic router is provided without fiber optic cable. Depending on the distance between the house transfer point or fiber optic socket and the location of the router, you need to determine the type and length.

¹VEGA-net International flat 1, for calls to landline: China, Denmark, France, Greece, Hong Kong, Ireland, Israel, Canada, Croatia, Norway, Portugal, Romania, Sweden, Singapore, Thailand, Hungary, USA, Cyprus.

²VEGA-net International flat 2, for calls to landline: Belgium, Bulgaria, Estonia, Faroe Islands, Gibraltar, Great Britain, Italy, Japan, Lithuania, Liechtenstein, Latvia, Luxembourg, Malta, Monaco, the Netherlands, Austria, Poland, Puerto Rico, Russia, San Marino, Switzerland, Slovakia, Slovenia, Spain, Czech Republic, Turkey.

Notice

The costs will be debited from your specified account as agreed. The contract period is not extended by the move. However, if a new package is chosen, the contract period will be 24 months again. Furthermore, our price list and general terms and conditions valid at that time are binding.

SEPA Direct Debit Mandate:

Please fill out the form legibly in block capitals!

Creditor Identification number: DE96ZZZ00000147233 | VEGA-net GmbH, Hochspeyerer Straße 22, 67677 Enkenbach-Alsenborn
Apply the SEPA Direct Debit mandate for direct debit purchase of telecommunications and support services on conclusion of this contract.
VEGA-net GmbH will provide information to me about this SEPA direct debit type of payment prior to the initial collection.

SEPA Direct Debit Mandate:

I/We authorize the creditor VEGA-net GmbH to draw payments from my/our account per direct debit procedure. At the same time, I/we instruct our bank to pay the amount drawn by direct debit from creditor VEGA-net GmbH from my/our account. Note: I/We have the right to claim a refund within eight weeks starting on the date on which the account was debited. The terms and conditions as agreed with my/our credit institute are applicable. I/We are aware that bank transfer fees will be charged in the event of non-acceptance. The responsibility for payment of these costs rests with me/us. In case of non-acceptance, the issued direct debit authorization expires.

Mandate reference to be distributed separately.

My account details do not change. (Signature required)

Payment due (please choose)

on the 5th calendar day of every month on the 15th calendar day of every month

Details account holder

 Last name of the account holder

 Street / Number

 First name of the account holder

 ZIP / Town

 IBAN

 BIC

Date: _____ Sign: _____

Contract Term

A contract conclusion requires written confirmation of acceptance by VEGA-net or an actual connection by VEGA-net GmbH. The contract period is 24 months from provision and can be terminated with a notice period of one month prior to the expiration of the contract period. After expiration of the contract period, the contract automatically extends for an indefinite period and can be terminated at any time by providing a written notice of one month.

Relocation: If the service is not offered at the new place of residence, the customer is entitled to terminate the contract after adhering to a notice period of one month (in accordance with the Telecommunications Act).

Ordering

Data protection: I declare that I have read and understand the general data privacy policy. I know that I can review the privacy policy at www.vega-net.de online. I agree to the processing of the data that I provide. I also agree that this data may be shared with and used by third parties to the extent that VEGA-net GmbH engages these third parties for the purposes of contract performance (for example, payment settlements, payment reminders, customer service, and order processing).

Credit assessment: I agree that VEGA-net GmbH may obtain the usual bank information concerning the account specified in the direct debit authorization from the respective bank. I also revocably agree that prior to the conclusion of the contract and during the term of the contract, VEGA-net GmbH may recover the required data and exchange information with a credit agency for the purpose of obtaining a credit rating.

Cancellation policy: I understand that I have a fourteen-day grace period from the conclusion of the contract in which to cancel this contract without giving any reason. I declare that I have read and understand the cancellation policy.

Contact consent: I may revoke the below consent in whole or in part at any time.

Yes, VEGA-net may contact and advise me by telephone or in writing.

No, do not send me information.

Date: _____ Sign: _____

Binding order placement: In addition to the conditions of this order form, also applicable are: the general terms and conditions of VEGA-net GmbH, the respective product-specific service description, the valid price list, the contract summary, the cancellation policy, the router freedom notice, and the data protection notice of VEGA-net GmbH. With my signature, I confirm that I have taken note of the aforementioned documents, all of which are easily accessible at www.vega-net.de and that I also acknowledge their validity. All prices shown include VAT.

Date: _____ Sign: _____